



CHANDLER SYSTEMS

FACTORY AUTHORIZED TRAINING

February 24, 2026

WiFi Password - **guest710**

8:00 - 8:15	Registration - Orange Street Location		
8:15 - 8:45	Welcome and Intro to the Staff - (Everyone) Instructor - Brett Wilfong Location - Training Room		
8:45 - 9:15	Orange Street Tour (Start in Mineral Room) Leader - Tony Daub	Orange Street Tour (Start Sidekick Dept.) Leader - Ryan Chandler	Orange Street Tour (Start in Assembly) Leader - Billy Chandler
9:15 - 10:15	Intro to Water Treatment - (Everyone) Instructor - Jeff Steiner Location - Training Room		
10:15 - 10:30	Break		
10:30 - 11:45	Residential Cabinet & Two Tank Water Softeners - (Everyone) Instructor - Brett Wilfong Location - Training Room		
11:45 - 12:30	Lunch		
12:30 - 1:30	Valve Assembly, Training & Troubleshooting - (Everyone) Instructor- Josh Bates, Ron Anderson, Jay Krumlaw Location - Training Room		
1:30 - 2:30	Technology Center Tour - (Everyone) Leaders - Tony Daub and Billy Chandler Location - Ohio Street		
2:30 - 2:45	Break		
2:45 - 4:15	Whole House Filters and Aeration Filters - (Everyone) Instructor - Lenny Cuttone / Jay Krumlaw Location - Training Room		
6:00-8:30	Group Dinner 88 E Main St, Ashland, OH 44805 		

Training Center
710 Orange Street
Ashland, Ohio 44805

Technology Center
220 Ohio Street



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February 25, 2026

8:15 - 9:30	Water Testing - (Blue Group) Instructor - Adam Young Location - Training Room	Installation, Softener and Filter Start-Up & Troubleshooting (Red Group) Instructor - Jeff Steiner Location - Orange Street Lab
9:30 - 10:45	Water Testing - (Red Group) Instructor - Adam Young Location - Training Room	Installation, Softener and Filter Start-Up & Troubleshooting (Blue Group) Instructor - Jeff Steiner Location - Orange Street Lab
10:45 - 12:00	Health Related Contaminants - (Everyone) Instructor - Jeff Steiner Location - Training Room	
12:00 - 12:45	Lunch	
12:45 - 2:00	Sales Training - (Everyone) Instructor - Ron Anderson Location - Training Room	
2:00 - 3:30	Intro to DROP - (Everyone) Instructor - Brett Wilfong Location - Training Room	
3:30 - 3:45	Survey & Certificate Distribution*	

**If you will be leaving early, please contact Brett Wilfong for survey and certificate.*



February 25, 2026

6:00 - 8:30	DROP Training Group Dinner Location - TBD
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February 26, 2026

8 - 8:15	Registration
8:15 - 8:45	DROP Overview Brett Wilfong
8:45 - 9:15	DROP App Group 1 - Brett - Small Conference Room Group 2 - Lenny - Training Room Group 3 - Jeff - Gym Group 4 - Josh - Glass Conference Room **Number of groups dependent on number of attendees
9:15 - 12:00	New System Start Up Group 1 - Brett - Small Conference Room Group 2 - Lenny - Training Room Group 3 - Jeff - Gym Group 4 - Josh - Glass Conference Room **Number of groups dependent on number of attendees
12 - 12:45	Lunch
12:45 - 1:30	DROP Duplex Jeff Steiner
1:30 - 2:15	Reverse Osmosis Josh Bates
2:15 - 2:30	Break
2:30 - 3:15	DROP Pump Controller Brett Wilfong
3:15 - 4:15	DROP System Troubleshooting Josh Bates
4:15 - 4:45	DROP Cartridge Filter System Brett Wilfong